

Govt. Medical college & Govt. General Hospital, Nizamabad

OUR MOTTO – QUALITY HEALTH CARE TO ALL SECTIONS OF SOCIETY

CITIZENS CHARTER:

This charter seeks to provide a framework which enables our users to know Standards of Service:

- Multispecialty patient care Medical College, with attached 500 bedded General Hospital for teaching 100 MBBS (Under Graduate), MD Pharmacology-03 seats (Post Graduate), DNB Post MBBS, Paediatrics-1, General Medicine-4, General Surgery-2, Anesthesiology-3 and OBGY-3 & Post Diploma-Paediatrics-1, Anesthesiology-3 and OBGY-3 including DMLT-30 seats and Dialysis Technician-10 seats & Nursing-30 seats Courses are available.
- It provides medical care to all patients who come to the hospital from nearby Districts: Nizamabad, Kamareddy, also from Adilabad, Karimnagar & Maharashtra border districts.
- We insist that all our patient/relative receive courteous and prompt attention.

Locations:

- It is located in Khaleelwadi, Nizamabad. This hospital has - Doctors: 192.
- Nurses: 203
- Total number of beds:500
- Doctors wear white aprons and nurses are in uniform.
- All Staff member wear identity cards.

General Information

Enquiry, Reception and Registration Services:

- We have online registrations E-Hospital of patients 1st of its kind in the Telangana State
- This counter is functioning round the clock.
- Location guide maps have been put up at various places in this hospital.
- Colour coded guidelines and directional signboards are fixed at strategic points for guidance.

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Second Floor					Working			
Sl.No.	Department	Room No.	Mon	Tue	Wed	Thu	Fri	Sat
1	General Medicine	227,236						
2	Dermatology	237,238						
3	Psychiatry	256,257						

Third Floor					Working			
Sl.No.	Department	Room No.	Mon	Tue	Wed	Thu	Fri	Sat
1	General Surgery	327,336						
2	Orthopedics	337,372						

Fourth Floor					Working			
Sl.No.	Department	Room No.	Mon	Tue	Wed	Thu	Fri	Sat
1	Tuberculosis & Respiratory Diseases (TB & CD)	436						

Fifth Floor					Working			
Sl.No.	Department	Room No.	Mon	Tue	Wed	Thu	Fri	Sat
1	Paediatrics	538						

Sixth Floor					Working			
Sl.No.	Department	Room No.	Mon	Tue	Wed	Thu	Fri	Sat
1	Oto Rhino Laryngology (ENT)	646,682						
2	Dentistry	638						
3	Anesthesiology (PAC)	684						

In OPDs specialists are available for consultation:

- OPD services are available on all working days excluding Sundays and Gazetted Holidays from 09.00AM to 12.30 PM.

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Laboratory Services:

Routine: Laboratory Services are provided in the field of (as available):

- Bio-chemistry
 - Clinical Chemistry,
 - Electrolytes
 - lipid profile
 - Coagulation profile.
- Microbiology
 - Serology
 - Mycology
 - Parasitology
 - Immunology
 - Culture Sensitivity,
- Pathology
 - Clinical -pathology
 - Cyto Pathology
 - Hematology
 - Histopathology

There is a Central Collection Centre for receiving and collecting various specimens for testing.

The timings for receiving specimens are at OPD- 9:00 AM to 12:00 PM & IPD- Round the clock.

Emergency: Emergency Laboratory Services are available 24 hours tests relating to clinical pathology and bio-chemistry.

Radio Diagnostic Services:

Routine: These services include: X-Rays & Ultrasound

Routine X-Rays are done OPD- 9:00 AM to 2:00 PM & IPD-Round the clock.

Registration is done from 9:00 AM to 1:00 PM.

Emergency: Emergency X-Ray services are also available round the clock. CT Scan services are also available round the clock.

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Indoor Patient Services:

- There are total of 18 Wards providing free indoor patient care.
- Emergency ward / Casualty 20 beds adults for medical, surgical.
- There is a 20 bedded MICU- Medical Intensive Care Unit for care of seriously ill patients.
- A 5 Bedded ICCU-Intensive Coronary Care Unit takes care of heart patients requiring intensive treatment.
- There is a 6 bedded SICU-Surgical Intensive Care Unit for care of seriously ill patients.
- 20 Beds in NICU-Neonatal Intensive Care Unit provide necessary care for the sick newborns – normal as well those born with disease.
- There is a 6 bedded PICU-Paediatric Intensive Care Unit for care of seriously ill Paediatric patients.
- There is 1 labour rooms for conducting deliveries round the clock.
- In the Burns Department, there are 10 bedded Intensive Care Unit to treat seriously injured burns patients.
- All indoor patients receive treatment under the guidance and supervision by the duty doctors & Nurses.
- Free diet is provided to all patients in all the Wards.
- Every patient is given one attendant pass.
- Visitors are allowed only between 12.30 PM to 1.30 PM & 5:00 PM to 7:00 PM.
- Investigations like CT scan charged for as per Government approved rates.
- Admitted patients should contact the Staff Nurse for any medical assistance they need

Other Facilities:

Other facilities available include:

Cold Drinking Water, Wheel chairs and trolleys are available in the OPD and casualty. 108 Ambulances are available to pick up patients from their places. 01 Mortuary Van is available Round the clock. Stand-by Electricity Generators have been provided.

Generic Medical 2 Shops are available inside the hospital. Lifts are available for access to higher floors. Public Telephone Booths are provided at various locations. Adequate toilet Facilities for use of patients and their attendants are available.

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Responsibilities of the Users:

The success of this charter depends on the support we receive from our users. Please try to appreciate the various constraints under which the hospital is functioning. On an average more than 4 lacs patients attend the OPD annually and more than 1 lacs patients are attended annually in the casualty and emergency wards. Please do not inconvenience other patients. Please help us in keeping the hospital and its surroundings neat and clean. Please use the facilities of this hospital with care. Beware of Touts. The Hospital is a "No Smoking Zone" and smoking is a Punishable Offence. Please refrain from demanding undue favours from the staff and officials as it encourages corruption. Please provide useful feedback & constructive suggestions. These may be addressed to the Medical Superintendent of the Hospital.

- No Smoking Please"
- Don 't spit here & there
- Use Dustbin & Keep the Hospital Clean
- Separate OP counter for Senior Citizens